

# Office and Professional Employees International Union, AFL-CIO, CLC



**Michael Goodwin**  
President

**Mary Mahoney**  
Secretary-Treasurer

Dear OPEIU Local 100 Member:

OPEIU is pleased to announce the introduction of another valuable membership benefit, identity theft protection for you and your family. This benefit is provided at no additional cost to you.

As an OPEIU member, you will now have a proactive, comprehensive defense against identity theft – the fastest growing crime in the United States. Identity theft affects one in twenty households, costs billions of dollars every year to businesses and, on average, takes 165 hours for a victim to regain pre-theft status.

OPEIU has contracted Aon Benfield and its partners Merchants Information Solutions, Inc. (MIS) and PrivacyMaxx, Inc. to protect you and your family. MIS is one of the oldest and most respected identity theft recovery companies in the country. PrivacyMaxx, Inc. is a technology company that provides security solutions and customer profile monitoring – a dual force to prevent identity theft crime.

In the event of identity theft, you will be restored to "pre-victim" status, with a fully managed recovery provider that will save you hundreds of hours of your own time, productivity and money.

To activate your benefit, register immediately at <http://promos.privacymaxx.com/opeiu/>. You can also register by calling 888-247-9441. OPEIU is paying a per capita on each member for this new benefit. Therefore, it is important for you to register for the program to avoid wasting precious union funds.

Don't delay! More than 9 million adult Americans were victims of identity theft last year alone. Take advantage of this OPEIU benefit and register today!

## Features of this benefit include:

**Fully-Managed "Family" Identity Theft Restoration:** A professionally trained recovery advocate is assigned to all victims and will perform a fully managed identity restoration program for the covered member. Privacy advocates will document, dispute and reverse all fraudulent transactions through a limited power of attorney for all known types of identity theft. Additionally, this includes one year of follow-ups after victim is back to pre-theft status.

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### **Steps taken when a covered member is a victim:**

- If fraud or compromise occurs, a professionally-trained Identity Theft Recovery Advocate will be assigned to provide the following services as needed.
- Online access by covered member to report an identity theft event and verify eligibility of customer for benefits.
- Provide a recovery package via overnight mail or email, at the option of the victim, with the necessary forms and instructions, including a limited power of attorney form.
- Notify the three major credit bureaus, and the member's affected creditors, financial institutions and utility providers if there has been an identity theft event. Provide assistance with filing a Police Report.
- Provide fraud alerts to the three major credit bureaus requesting that a fraud alert be placed on the member's credit files and affected credit accounts where there has been an identity theft event.
- Provide a secure logon to a personal Identity Care Account to view recovery case notes online 24/7.
- Collect information regarding misuse of the member's accounts.
- Create and maintain a case file to document the identity fraud.
- Access and review the member's credit files with the consumer to determine the accuracy of the file and potential areas of fraud.
- Research and investigate potential damage to member's identity utilizing a limited power of attorney with creditors, governmental agencies, financial institutions and others to diligently strive to restore the member's identity to pre-event status.
- When appropriate, provide assistance with obtaining and reviewing the member's Social Security Personal Earnings and Benefits Statement.
- Provide information to the FTC, and to other government agencies as appropriate.
- Education through Online Resources, including interactive Identity Theft Risk Test, Protection Tips, News and Alerts.
- 12 month follow up after victim is back to pre-theft status.

**Internet Monitoring Service:** The Internet Monitoring Service proactively scans for sensitive personal information commonly sold and traded on black market internet sites and chat rooms. This service includes monitoring for credit and debit card numbers, bank account numbers, social security numbers, driver's license numbers, telephone numbers, email addresses, and other sensitive information. Proactive services reduce risks, costs and headaches related to financial fraud and identity theft.

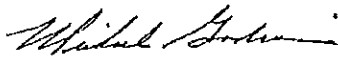
The service works with the latest internet crawling and monitoring technologies, private and public security professionals and law enforcement agents to identify new black market Internet sites. The service uses industry standard encryption and security processes to maintain data security and monitoring reliability.

**Covered members receive a monthly status email providing an update of their monitoring service.** In addition, the system sends real-time alerts via email to covered members whenever there is activity. This real-time alerting and monitoring service provides a pro-active solution that is the perfect addition to recovery services.

**We encourage you to register as soon as possible by visiting <http://promos.privacymaxx.com/opeiu/>. You can also register by calling 888-247-9441.**

If you need assistance, please call OPEIU at 1-877-737-1086.

In Solidarity,



Michael Goodwin  
International President



Mary Mahoney  
Secretary-Treasurer

# Union Member Benefits

Use this handy list to access many of the benefits of union membership. For information on all of the benefits and services available to Nevada union members please call the Nevada State AFL-CIO at **(702) 459-1414** or visit [www.afcionevada.com](http://www.afcionevada.com) and click on Local Member Benefits on the left hand side. Benefits offered to union members only. Not all unions participate in all benefits.

<b>Program</b>	<b>Information</b>
Auto Insurance .....	1-800-294-9496
Car Rental	
Avis .....	1-800-698-5685, use Discount # B723700
Budget .....	1-800-455-2848, use Discount # V816100
Cingular Wireless .....	<a href="http://www.UnionPlus.org/Cingular">www.UnionPlus.org/Cingular</a> , use FAN# 00113662
ConsumerReports.org .....	<a href="http://www.UnionPlus.org/ConsumerReports">www.UnionPlus.org/ConsumerReports</a>
Credit Card .....	1-800-522-4000 (to apply) 1-800-622-2580 (customer service) 1-800-651-5108 (secured card applications)
Credit Counseling .....	1-877-833-1745
Credit Score .....	<a href="http://www.UnionPlus.org/CreditScore">www.UnionPlus.org/CreditScore</a>
Cruise.....	1-866-867-0593
Dell Discounts .....	1-800-695-8133, use code: PS16626766
Education Services .....	1-877-881-1022
Entertainment Discounts.....	1-800-565-3712, use ID #: 744387769
Flower Program .....	1-888-667-7779, <a href="http://www.UnionPlus.org/Flowers">www.UnionPlus.org/Flowers</a>
Health Clubs.....	1-888-294-1500
Health Savings .....	1-877-570-4845
Internet Service .....	1-888-868-6818, <a href="http://www.UnionPlus.net">www.UnionPlus.net</a>
Legal Services .....	1-888-993-8886
Loan.....	1-888-235-2759
Mortgage .....	1-800-848-6466 (apply by phone, general information)
Moving Discounts .....	1-800-234-1159
Nevada Local Discounts .....	702-459-1414, <a href="http://www.afcionevada.com">www.afcionevada.com</a> (click on Local Member Benefits on the left hand side)
Pet Insurance .....	1-866-473-7387
Pet Savings.....	1-888-789-7387, use discount code: UP2002
Powell's Bookstore .....	<a href="http://www.UnionPlus.org/Books">www.UnionPlus.org/Books</a>
Scholarship .....	<a href="http://www.UnionPlus.org/Scholarships">www.UnionPlus.org/Scholarships</a>
Tax Preparation Service.....	<a href="http://www.UnionPlus.org/Taxes">www.UnionPlus.org/Taxes</a>
Travel Center .....	<a href="http://www.UnionPlusTravel.com">www.UnionPlusTravel.com</a>
Union Checks .....	1-888-864-6625
Union-Made Clothing .....	<a href="http://www.UnionPlus.org/Clothing">www.UnionPlus.org/Clothing</a>
Union Secure Insurance .....	1-800-393-0864
VOIP .....	1-888-868-6818, <a href="http://www.UnionPlus.net/Voice">www.UnionPlus.net/Voice</a>
Worldwide Vacation Tours .....	1-800-590-1104

visit **[www.UnionPlus.org](http://www.UnionPlus.org)**

and make sure to select your union and include your zip code in the pop-up box to see ALL of your benefits.

# Union Member Benefits

Union membership not only brings you the benefits of a strong voice and representation on the job, it also offers you and your family more than 150 money-saving discounts and services. These benefits are for union members only.

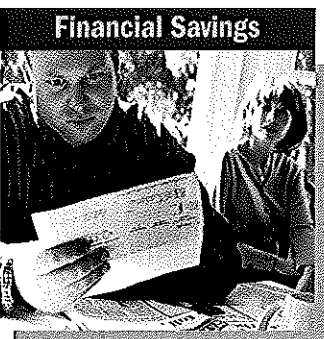
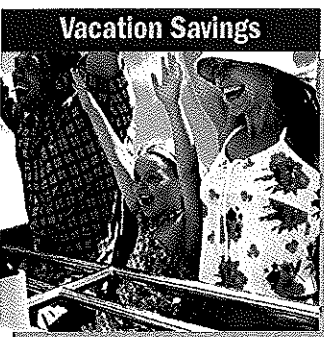
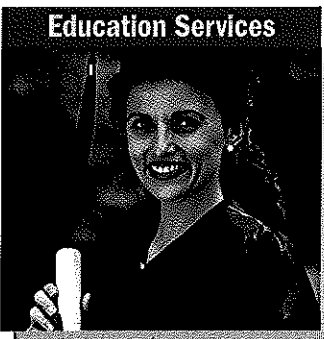
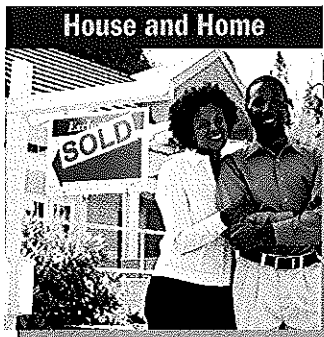
**1 Entertainment Discounts**  
Save on movie tickets, rentals at Blockbuster®, at the Las Vegas Zoo and on Las Vegas shows.

**2 House and Home**  
A mortgage program to help you and your children buy a home—plus savings on furniture, rolling shutters, pool service and more.

**3 Free Legal Advice**  
Speak to a lawyer for free about any legal question or problem. Free document review and 30% off additional services.

**4 Health and Well Being**  
Prescription discounts, dental and vision care savings (including Lasik), health club discounts and savings at salons.

**5 Education Services**  
College scholarships and education loans, help with the college selection process, discounts and more!



**6 Vacation and Recreation**  
See more of the world for less! Book a discounted car rental, flight, hotel or cruise.

**7 Financial Savings**  
Savings on credit cards, insurance, loans and tax preparation.

**8 On the Road**  
Save on auto insurance, tires and service, RV rentals, car washes and AAA Motor Club of Nevada membership.

**9 Get Connected**  
Discounts on Cingular (the only union wireless service), Dell computers and accessories, Internet service. Save 85% on your phone bill with Union Plus Voice (VoIP).

**10 Flowers and Gifts**  
Save on flowers, jewelry, union-made in America clothing and more.



Visit **[www.UnionPlus.org](http://www.UnionPlus.org)**

and make sure to select your union and include your zip code in the pop-up box to see ALL of your benefits.

**Or call the Nevada State AFL-CIO at (702) 459-1414 for more information.**